

Strategic Improvement Plan – Phase Two (May to November 2007)

Aim: To achieve business resilience, continuous improvement and enable NBC to become a well-managed organisation

Theme One: Managerial and Political Leadership	Theme Two: Financial Systems	Theme Three: Partnership Working	Theme Four: Improving services	Theme Five: People	Theme Six: Business Resilience
<i>Vision and Corporate Planning</i>	<i>Medium Term Financial Plan</i>	<i>Partnerships and ELGIN</i>	<i>Understanding Customer Needs</i>	<i>Making It Matter</i>	<i>Performance Management</i>
<i>Political Management Arrangements</i>	<i>Budget 2008/2011</i>	<i>Community Engagement</i>	<i>Planning</i>	<i>Training and Development</i>	<i>Continuous Improvement</i>
<i>Constitution and Governance</i>	<i>Asset Management</i>	<i>Community Safety</i>	<i>Revenues and Benefits</i>	<i>Performance Review and PDPs</i>	<i>Horizon Scanning</i>
<i>Councillor Support and Development</i>	<i>Value for Money</i>	<i>Consultation</i>	<i>Housing</i>	<i>Human Resources Planning</i>	<i>Service Planning</i>